Cost-per-Print Methodology:

HP Business Inkjet 1000 *vs.* **Samsung ML-1740 monolaser**

Cost-per-Print of four test documents

- Determine Ink/Toner Cartridge Yields the average number of prints-per-cartridge for each cartridge
 - Test files printed semi-continuously, HP-supplied and SpencerLab Printer Test Suite
 - Black Text, Dignissimas2
 - Mixed Text & Graphics, Erolm Msupi
 - News Letter, SpencerLab LC Newsletter
 - PowerPoint Slide, SpencerLab Boise 5a
 - Cartridges judged to be at "end-of-life" at the earlier of an 'Ink/Toner Out' signal on the control panel or when test prints show visible defects attributable to ink supply
 - HP BIJ 1000: 'Ink Out' signal provided on printer control panel
 - Samsung ML-1740: 'Toner Out' signal *not* available on printer; in accordance with the ISO 19752, "end-of-life" occurs at the first visible defect following two iterations of toner redistribution per Samsung user manual
 - Test high-capacity OEM inks, where available
 - HP #10 Black and #11 individual C, M, Y cartridges
 - · Samsung toner only one size available
 - Testing is repeated over multiple cartridges to assure consistency
- ° Calculate ink/toner component cost-per-print
 - Divide each cartridge cost by the corresponding cartridge yield (average prints-per-cartridge)
- ° Calculate other user-replaceable component pro-rata costs
 - HP BIJ 1000 contains user-replaceable printheads; therefore, include printhead cost in total Cost-per-Print
 - Although Samsung ML-1740 manual lists fuser unit, paper feeding roller, transfer roller, and pick-up roller as
 replaceable parts with average yields of 60,000 pages, Samsung "strongly recommends that items be installed by
 trained service personnel" and replaceable components are not readily available for typical user purchase;
 therefore, do not include in total Cost-per-Print
- ° Sum these component costs to obtain total Cost-per-Print for the test document



Methodology... (con't)

HP Business Inkjet 1000 vs. Samsung ML-1740 monolaser

° Print Modes: default on Plain paper

° Test Document Coverage Estimates

- Ink Coverage: the sum of the parts of the total page covered by each primary Cyan, Magenta, Yellow, Black
 - Ink coverage varies considerably with each individual printer and mode SWOP coverage is indicated for reference
- Page Coverage: the part of the total page covered by any color (color can include multiple primaries)

| SWOP Coverages | Page | cyan | magenta | yellow | black | Ink/Toner |
|-----------------------|-------|-------|---------|--------|-------|-----------|
| Black Text | 4.1% | | | | 4.1% | 4.1% |
| Mixed Text & Graphics | 9.6% | 3.3% | 2.4% | 0.3% | 8.3% | 14.3% |
| News Letter | 12.3% | 4.5% | 4.1% | 2.9% | 9.8% | 21.3% |
| PowerPoint Slide | 14.1% | 10.1% | 10.5% | 7.7% | 3.9% | 32.2% |

°Cartridge and Printhead Prices

| Component Costs | | cyan | magenta | yellow | black |
|-----------------|-----------|---------|---------|---------|----------|
| HP BIJ 1000 | Ink | \$48.00 | \$48.00 | \$48.00 | \$49.00 |
| | Printhead | \$49.00 | \$49.00 | \$49.00 | \$49.00 |
| Samsung ML-1740 | | | | | \$110.00 |

SGD prices excl. tax as of May 2005 per Jaks Solutions Integrator, as supplied by Hewlett-Packard.

•Independent testing by SpencerLab Digital Color Laboratory was sponsored by Hewlett-Packard Company



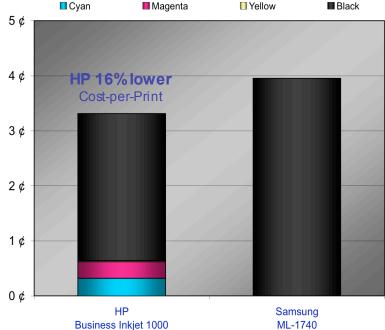




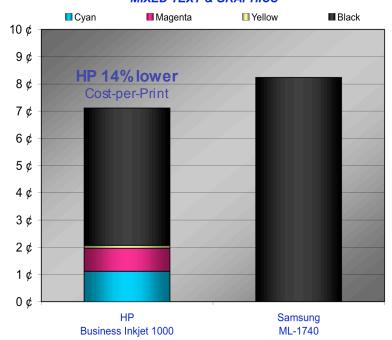




BLACK TEXT



MIXED TEXT & GRAPHICS



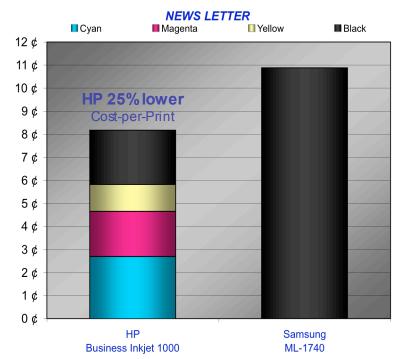
Cost-per-Print includes Ink/Toner costs only.



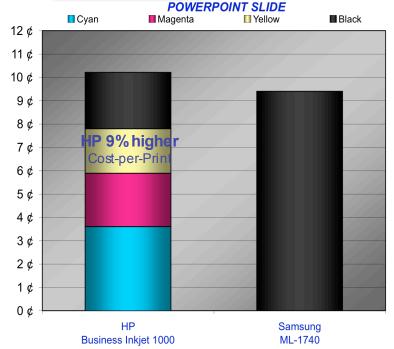












Cost-per-Print includes Ink/Toner costs only.



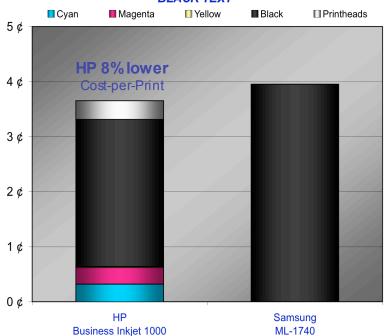




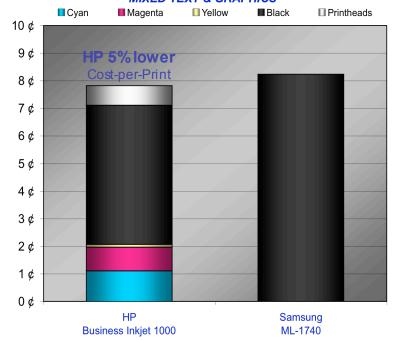




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Cost-per-Print includes HP printhead costs.

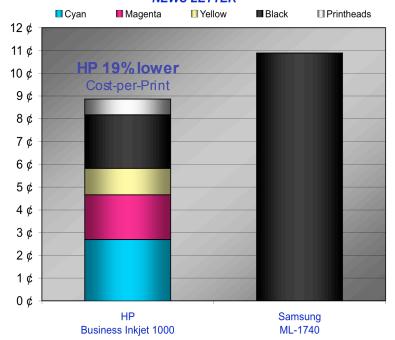






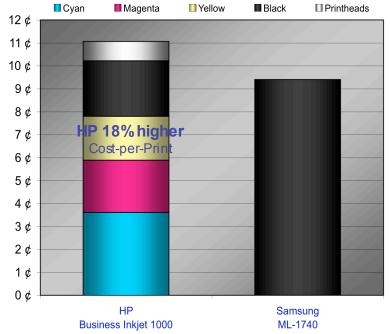


NEWS LETTER





POWERPOINT SLIDE



Cost-per-Print includes HP printhead costs.

