Cost-per-Print Methodology:

HP Business Inkjet 1200 *vs.* **Samsung ML-1740 monolaser**

Cost-per-Print of four test documents

° Determine Ink/Toner Cartridge Yields – the average number of prints-per-cartridge for each cartridge

- Test files printed continuously, HP-supplied and SpencerLab Printer Test Suite
 - Black Text, Dignissimas2
 - · Mixed Text & Graphics, Erolm Msupi
 - News Letter, SpencerLab LC Newsletter
 - PowerPoint Slide, SpencerLab Boise 5a
- Cartridges judged to be at "end-of-life" at the earlier of an 'Ink/Toner Out' signal on the control panel or when test prints show visible defects attributable to ink supply
 - HP BIJ 1200: 'Ink Out' signal provided on printer control panel
 - Samsung ML-1740: 'Toner Out' signal *not* available on printer; in accordance with the ISO 19752, "end-of-life" occurs at the first visible defect following two iterations of toner redistribution per Samsung user manual
- Testing is repeated over multiple cartridges to assure consistency

° Calculate ink/toner component cost-per-print

• Divide each cartridge cost by the corresponding cartridge yield (average prints-per-cartridge)

° Calculate other user-replaceable component pro-rata costs

- HP BIJ 1200 contains user-replaceable printheads; therefore, include printhead cost in total Cost-per-Print
- Although Samsung ML-1740 manual lists fuser unit, paper feeding roller, transfer roller, and pick-up roller as
 replaceable parts with average yields of 60,000 pages, Samsung "strongly recommends that items be installed
 by trained service personnel" and replaceable components are not readily available for typical user purchase;
 therefore, do not include in total Cost-per-Print
- ° Sum these component costs to obtain total Cost-per-Print for the test document



Methodology... (con't)

HP Business Inkjet 1200 vs. Samsung ML-1740 monolaser

° Print Modes: default

Print in Grayscale/All Text in Black options for the Black Text document

° Test Document Coverage Estimates

- Ink Coverage: the sum of the parts of the total page covered by each primary Cyan, Magenta, Yellow, Black
 Ink coverage varies considerably with each individual printer and mode SWOP coverage is indicated for reference
- Page Coverage: the part of the total page covered by any color (color can include multiple primaries)

SWOP Coverages	Page	cyan	magenta	yellow	black	Ink/Toner
Black Text	4.1%				4.1%	4.1%
Mixed Text & Graphics	9.6%	3.3%	2.4%	0.3%	8.3%	14.3%
News Letter	12.3%	4.5%	4.1%	2.9%	9.8%	21.3%
PowerPoint Slide	14.1%	10.1%	10.5%	7.7%	3.9%	32.2%

°Cartridge and Printhead Prices

Component Costs		cyan	magenta	yellow	black
HP BIJ 1200	Ink	€23.90	€23.90	€23.90	€23.90
	Printhead	€24.50	€24.50	€24.50	€24.50
Samsung ML-1740					€73.00

Euro prices (excluding MwSt.) as of 9/13/04 per www.bechtle.de

•Independent testing by SpencerLab Digital Color Laboratory was sponsored by Hewlett-Packard Company

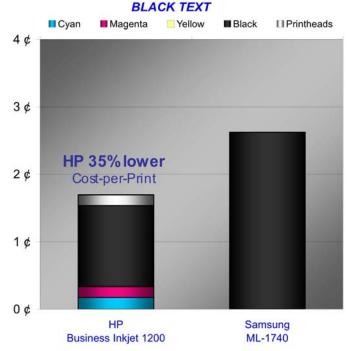


Cost-per-Print: Euro cents - HP Business Inkjet 1200 vs. Samsung ML-1740 monolaser





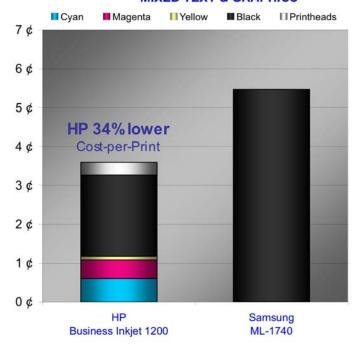
DI AOK TEVT







MIXED TEXT & GRAPHICS



E-Commerce Pricing (excluding MwST), per www.bechtle.de, as of 09/13/04. Cost-per-Print includes HP printhead costs. All testing performed using default driver settings.



Cost-per-Print: Euro cents - HP Business

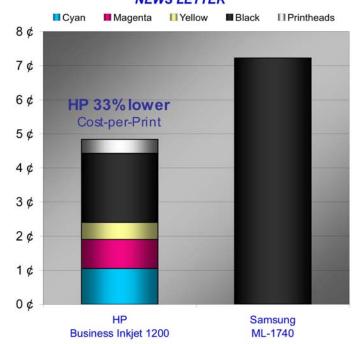
HP Business Inkjet 1200 vs. Samsung ML-1740 monolaser







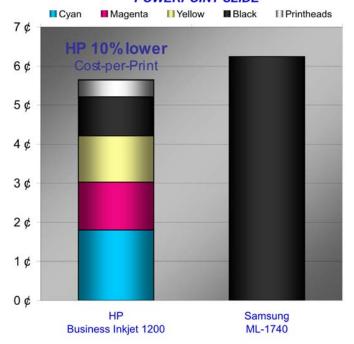
NEWS LETTER





Business Proposal for

POWERPOINT SLIDE



E-Commerce Pricing (excluding MwST), per www.bechtle.de, as of 09/13/04. Cost-per-Print includes HP printhead costs. All testing performed using default driver settings.

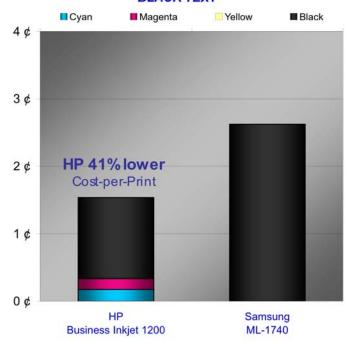


Cost-per-Print: Euro cents - HP Business Inkjet 1200 vs. Samsung ML-1740 monolaser





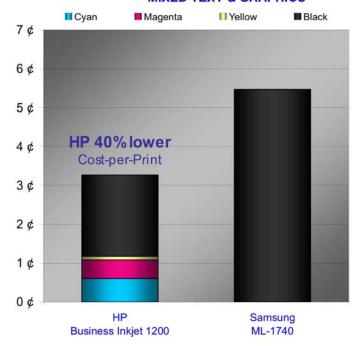
BLACK TEXT







MIXED TEXT & GRAPHICS



E-Commerce Pricing (excluding MwST), per www.bechtle.de, as of 09/13/04. All testing performed using default driver settings.



Cost-per-Print: Euro cents - HP B

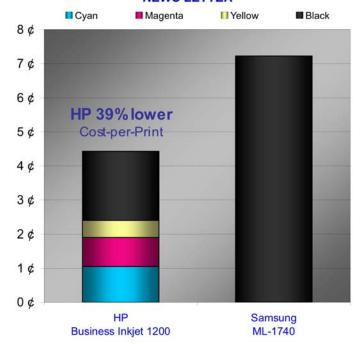
HP Business Inkjet 1200 vs. Samsung ML-1740 monolaser





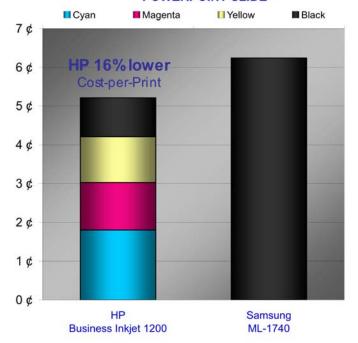


NEWS LETTER





POWERPOINT SLIDE



E-Commerce Pricing (excluding MwST), per www.bechtle.de, as of 09/13/04. All testing performed using default driver settings.

